



September 7, 2006

Dear Mr. Theis:

We would recommend your Nature's Whey Grease Trap Remedy and Septic Remedy products and your services to anyone with a grease trap or septic system problem.

We have used other bio-remediation products in the past, but none seem to have been as effective as yours.

Within 60 days of the initial treatment in January of 2006 through today, our grease traps have become more liquefied and free flowing than ever. We have not had to pump the grease traps in more than 6 months, and cleaning time of our bio-filter system has been substantially reduced. Leaching through the system appears to be improved.

The reports from Envirotech Laboratories, show that there has been steady improvement in the effluent through our leach fields, not only in removal of fats, oils and grease by more than 85%, but in substantial reductions of nitrogen and phosphates.

Your other product, Nature's Whey Spray and Mop has been very effective in solving odor problems in the men's room floor, as well as helping to keep our kitchen floor cleaner and less slippery.

Thank you.

Yours truly,

A handwritten signature in black ink, appearing to read "Steven Catania". The signature is fluid and cursive.

Steven Catania  
Vice President  
Catania Hospitality Group / Dan'l Webster Inn and Spa

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